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المعلومات الشخصية:

- عنوان الوظيفة: الجامعة الأردنية، كلية الأعمال، قسم نظم المعلومات الإدارية، عمان، الأردن.
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مستوى التعليم:

- دكتوراه الفلسفة في نظم المعلومات الإدارية، جامعة نوتنجهام بريطانيا (2005-2009).
- ماجستير مالية ومحاسبة، جامعة برونيل غرب لندن، بريطانيا (2003-2004).
- بكالوريوس محاسبة، جامعة آل البيت، الأردن (1998-2002).

الرتب والمراكز الأكاديمية:

- مساعد رئيس الجامعة الأردنية فرع العقبة لشؤون الاعتماد وضمان الجودة (2020/9/20-الآن).
- عميد كلية الإدارة والتمويل، الجامعة الأردنية فرع العقبة (2016/9/1-2020/9/17).
- عميد كلية السياحة والفندقة، الجامعة الأردنية فرع العقبة (2015/9/2-2016/9/1).
- المشرف العام على مركز الاستشارات والتدريب، الجامعة الأردنية فرع العقبة (2015/10/27-2019/9/11).
- رئيس قسم نظم المعلومات الإدارية، كلية الأعمال، الجامعة الأردنية (2013/9-2014/9).
- مدير دائرة التدريب والتعليم المستمر، مركز الاستشارات، الجامعة الأردنية (2011/1/16-2012/11/19).
- أستاذ، قسم نظم المعلومات الإدارية، كلية الأعمال، الجامعة الأردنية (2018/9/10-الآن).
- أستاذ مشارك، قسم نظم المعلومات الإدارية، كلية الأعمال، الجامعة الأردنية (2014/1/10-2018/9/10).
- أستاذ مساعد، قسم نظم المعلومات الإدارية، كلية الأعمال، الجامعة الأردنية (2011/1/10-2014/1/10).
- محاضر متفرغ، قسم نظم المعلومات الإدارية، كلية الأعمال، الجامعة الأردنية (2009/9/27-2011/1/10).

الشراكات الدولية:

- أستاذ شرف في جامعة وريك، بريطانيا (2018/1/1 - 2019/6/30).

الجوائز التي حصلت عليها:

- جائزة عبدالحميد شومان للباحثين العرب في العلوم الاقتصادية والإدارية لعام 2018.
- جائزة الباحث المتميز في حقل العلوم الانسانية في الجامعة الأردنية لعام 2018.
- جائزة الباحث المتميز في حقل العلوم الانسانية في الجامعة الأردنية لعام 2014.
- جائزة الباحثون الأكثر تأثيرا حسب قاعدة البيانات سكوبس في الجامعة الأردنية لعام 2019.
- جائزة اتحاد مجالس البحث العلمي العربية حول جائحة كورونا لعام 2020.

أخرى:

- ضمن أعلى عشرة باحثين على مستوى الجامعات الأردنية من خلال الاستشهادات العلمية على قوقل سكولر- معيار هارش لعام 2019.
- محرر لأعداد خاصة في مجلات وكتب علمية مدرجة ضمن قواعد البيانات العالمية مثل سكوبس.

المواد التي أقوم بتدريسها:

- مبادئ نظم المعلومات الإدارية.
- مقدمة في التجارة الالكترونية.
- الأعمال الالكترونية.
- إدارة موارد المعلومات.
- نظم أتمتة المكاتب.
- نظم ادارة المعرفة.
- حلقة بحث في نظم المعلومات الإدارية.
- حلقة بحث في الأعمال.
- حلقة بحث في المحاسبة.
- مشروع تخرج في نظم المعلومات الإدارية.
- مشروع تخرج ومنهج بحث في الادارة السياحية.
- مشروع تخرج ومنهج بحث في ادارة الفنادق.
- موضوعات خاصة في تكنولوجيا معلومات الاعمال.
- منهجية البحث العلمي في ادارة الاعمال (لطلبة الماجستير).
- نظم المعلومات الادارية (لطلبة الماجستير).
- الإدارة الاستراتيجية (لطلبة الماجستير).
- ادارة المشاريع (لطلبة الماجستير).
- ادارة الموارد البشرية (لطلبة الماجستير).
- السلوك التنظيمي (لطلبة الماجستير).
- موضوعات خاصة في الادارة (لطلبة الماجستير).

الإشراف:

- اشرفت على 7 طلبة ماجستير في كلية الأعمال، الجامعة الأردنية، عمان، الأردن.
- اشرفت على طالبة دكتوراه في جامعة وريك البريطانية، بريطانيا.

التحكيم:

- مُحكّم للعديد من الأبحاث العلمية في مجلات ومؤتمرات علمية محلية وإقليمية ودولية.
- مُحكّم للعديد من رسائل البكالوريوس والماجستير والدكتوراه في جامعات محلية وإقليمية ودولية.
- مُمتحن داخل وخارج الجامعة الأردنية للعديد من رسائل البكالوريوس والماجستير والدكتوراه في جامعات محلية وإقليمية ودولية.

الدورات التدريبية التي قمت بتدريسها:

- الدورة التدريبية في المهارات الاشرافية والقيادية، مركز الاستشارات، الجامعة الأردنية فرع العقبة، 2015.
- الدورة التدريبية في مهارات السكرتاريا التنفيذية، مركز الاستشارات، الجامعة الأردنية فرع العقبة، 2015.
- الدبلوم التدريبي في الدراسة التحضيرية للدكتوراه، مركز الاستشارات، الجامعة الأردنية، 2012.
- الدبلوم التدريبي في الدراسة التحضيرية للماجستير، مركز الاستشارات، الجامعة الأردنية، 2012.
- دورة التحليل الإحصائي باستخدام (SPSS)، مركز الاستشارات، الجامعة الأردنية، 2012.
- دورة إدارة الموارد البشرية، مركز الاستشارات، الجامعة الأردنية، 2011.
- الدبلوم التدريبي في إدارة الموارد البشرية، مركز الاستشارات، الجامعة الأردنية، 2011، 2012.

ورش العمل التي قمت بعقدتها:

- أهمية وطريقة عمل Google Scholar & Research Gate ، الجامعة الأردنية فرع العقبة، 2018.
- كيفية النشر في مجلات علمية ذات معامل استشهاد عال، الجامعة الأردنية فرع العقبة، 2018.
- الصعوبات التي تواجه الباحثين لنشر الأبحاث العلمية في مجلات ISI ، الجامعة الأردنية فرع العقبة، 2018.
- الجودة في مؤسسات التعليم العالي الأردنية ، الجامعة الأردنية فرع العقبة، 2018.
- التعلم المدمج في مؤسسات التعليم العالي الأردنية ، الجامعة الأردنية فرع العقبة، 2018.
- نشر الأبحاث العلمية في قواعد البيانات العالمية مثل سكوبس ومن ثم كيفية تسجيلها في قاعدة البيانات الوطنية للباحثين في الجامعات والمراكز العلمية وفي Research Gate and Google Scholar ، الجامعة الأردنية فرع العقبة، 2017.
- كيفية كتابة السيرة الذاتية وكيفية إجراء مقابلة العمل بشكل احترافي، كلية الأعمال، الجامعة الأردنية، 2014.
- مهارات العمل اللازمة لدخول سوق العمل، كلية الأعمال، الجامعة الأردنية، 2013.

ورش العمل التي قمت بحضورها / اجتيازها:

- "Erasmus+ Promoting Youth Employment in Remote Areas in Jordan/JOB-JO", University of Cyprus, Nicosia, 25-30 November 2019.
- "Web of Science and EndNote Training Workshop delivered by the Intellectual Property & Science department of Thomson Reuters", The University of Jordan, Jordan, 28 April 2015.
- "The Management of Training Programme", 30 hours Course at the National Training of Trainers Institute, Al-Balqa' Applied University, Jordan, 20-24 March 2011.
- "Arab Electronic Commerce Conference", 3-Day Workshop at the Le Royal Hotel, Amman, Jordan, 5-7 December 2010.
- "How to write successful proposal for funding agencies", 1-Day Course at the Center for Educational Development and Higher Council for Science and Technology, The University of Jordan, Jordan, 7 March 2010.

- "Causal Analysis and Structural Equation Modelling by using AMOS Software", 2-Day Course at the Methods and Data Institute, University of Nottingham, United Kingdom, 12-13 October 2006.
- Participant in One-Week Courses at Nottingham University Business School, United Kingdom, 2006/2007, namely "Quantitative Research Methods", "Qualitative Research Methods".
- Participant in 1-Day Courses at the Graduate School of the University of Nottingham, United Kingdom, 2006/2007, namely "Marking and Assessment ", "Finishing your Thesis", "Further Presentation Skills for Researchers", "Referencing and Citing using Endnote and Reference Manager", "Exploiting the Power of MS Word a: for Individual Chapters and Academic Papers", "Exploiting the Power of MS Word b: Combining Chapters into the Thesis".
- Participant in One-Week Courses at Nottingham University Business School, United Kingdom, 2005/2006, namely "Development in Management Research", "Quantitative Research Methods", "Philosophy and Epistemology in Management Research", "Current Issues in Management Research".
- Participant in 2-Day Courses at the Graduate School of the University of Nottingham, United Kingdom, 2005/2006, namely "Introduction to SPSS for Researchers", "Introduction to Qualitative Research", "Introduction to Library Skills", "Preparing and Presenting an Effective CV".

الأبحاث العلمية المقبولة للنشر بمجلات (4 بحث):

1. **Masa'deh, R.**, Obeidat, Z., Maqableh, M., and Shah, M. (accepted). The Impact of Business Intelligence Systems on an Organization's Effectiveness: The Role of Metadata Quality from a Developing Country's View. *International Journal of Hospitality & Tourism Administration*, Taylor & Francis, Scopus.
2. Qandah, R., Suifan, T., **Masa'deh, R.**, and Obeidat, B. (accepted). The Impact of Knowledge Management Capabilities on Innovation in Entrepreneurial Companies in Jordan. *International Journal of Organizational Analysis*, Emerald Publications, Scopus.
3. Al-Okaily, M., Abd Rahman, M.S., Ali, A., Abu-Shanab, E., and **Masa'deh, R.** (accepted). An Empirical Investigation on Acceptance of Mobile Payment System Services in Jordan: Extending UTAUT2 Model with Security and Privacy. *International Journal of Business Information Systems*, Inderscience Publications, Scopus.
4. Abu Zayyad, Z., Obeidat, Z., Alshurideh, M., Abuhashesh, M., Maqableh, M., and **Masa'deh, R.** (accepted). Corporate Social Responsibility and Patronage Intentions: The Mediating Effect of Brand Credibility. *Journal of Marketing Communications*, Taylor & Francis, Scopus.

الأبحاث العلمية المقبولة للنشر بمؤتمرات (4 بحث):

1. Obeidat, B., Odat, S., Bani Mohammed, A., and **Masa'deh, R.** (accepted). "The Effect of Innovation on Competitive Advantage in the Pharmaceutical Industry in Jordan", Proceedings of the 2nd *International Conference on Cognitive Analytics Management- Digital Disruption for Innovative Shared Values, 28 November-1 December, 2018, Beirut, Lebanon*, Lecture Notes in Information Systems and Organisation, Springer Publications, Scopus.
2. Asha'al, N., Obeidat, B., and **Masa'deh, R.** (accepted). "The Impact of Strategic Orientation on Organizational Performance: Examining the Mediating Role of Learning Culture in Jordanian Telecommunication Companies", Proceedings of the 2nd *International Conference on Cognitive Analytics Management- Digital Disruption for Innovative Shared Values, 28 November-1 December, 2018, Beirut, Lebanon*, Lecture Notes in Information Systems and Organisation, Springer Publications, Scopus.
3. Al-Lozi, M., Al-Bawaia, E., Obeidat, B., Bani Mohammed, A., and **Masa'deh, R.** (accepted). "The Impact of Corporate Culture and Employee Motivation on Organization Effectiveness in Jordanian Banking Sector", Proceedings of the 2nd *International Conference on Cognitive Analytics Management- Digital Disruption for Innovative Shared Values, 28 November-1 December, 2018, Beirut, Lebanon*, Lecture Notes in Information Systems and Organisation, Springer Publications, Scopus.
4. Altheeb, S., Obeidat, B., and **Masa'deh, R.** (accepted). "Reviewing the Literature of Internal Corporate Social Responsibility on Job Satisfaction", Proceedings of the 5th *International Conference on Information and Communication Technologies in Organizations and Society: The Impact of Artificial Intelligence on Business and Society, 24-25 October, 2019, Lille-Paris, France*, Lecture Notes in Information Systems and Organisation, Springer Publications, Scopus.

الأبحاث العلمية قيد النشر (19 بحث):

1. **Masa'deh, R.**, Al-Dmour, H., Salman, A., Abuhashesh, M., and Al-Dmour, R. (under review). The Influence of Mass Media Interventions on Public Health Awareness and Protection against COVID-19 Pandemic: Empirical Study. *BMC Health Services Research*, Elsevier, Scopus, Clarivate Analytics formerly Thomson Reuters (ISI).
2. Al-Zoubi, M., and **Masa'deh, R.** (under review). Exploring the Relationships among Tacit Knowledge Sharing, Communities of Practice and Employees' Abilities: The Case of KADDB in Jordan. *International Journal of Organizational Analysis*; Emerald Publications, Scopus.

3. Maqableh, M., Hmoud, H., Jaradat, M., and **Masa'deh, R.** (under review). A Path Analysis of Determinants of Continuance Intention to Use Facebook: The Mediation Role of Trust and Satisfaction and the Moderation Effect of Facebook Addiction. *International Journal of Human-Computer Interaction*, Taylor and Francis, Scopus, Clarivate Analytics formerly Thomson Reuters (ISI).
4. Maqableh, M., Shah, M., Obeidat, Z., Obeidat, A., Jaradat, M., and **Masa'deh, R.** (under review). Determinants of Facebook Continuance Intention and Addiction: The Moderating Role of Satisfaction and Trust. *Computers in Human Behavior*, Elsevier, Scopus, Clarivate Analytics formerly Thomson Reuters (ISI).
5. Maqableh, M., Abuhashesh, M., Dahabiyeh, L., and **Masa'deh, R.** (under review). The Impact of Satisfaction and Trust on Stickiness to Facebook: Roles of Hedonic, Emotional, and Social Values.
6. Hamadneh, N., Habib, S., Al-Wadi, S., and **Masa'deh, R.** (under review). Computational Analysis of the Influence of Brand Experience Dimension of Online Food Delivery Platforms: An Evidence from Indian Consumers Perspective. *Computers, Materials & Continua*, Tech Science Press, Scopus, Clarivate Analytics formerly Thomson Reuters (ISI).
7. Tarawneh, H., Alhadid, I., Kaabneh, K., **Masa'deh, R.**, and Hamadneh, N. (under review). Optimizing Service Composition using Smart Multistage Forward Search (SMFS). *Computer Modeling in Engineering & Sciences*, Tech Science Press, Scopus, Clarivate Analytics formerly Thomson Reuters (ISI).
8. Alshurideh, M., Al Kurdi, B., Almomani, H., Obeidat, Z., and **Masa'deh, R.** (under review). Antecedents and Consequences of Relationship Quality in Pharmaceutical Industries. *Journal of Business and Industrial Marketing*, Emerald Publications, Scopus.
9. Alshurideh, M., Al Kurdi, B., Dehghan, A., Abuhashesh, M., **Masa'deh, R.**, and Alkurdi, S. (under review). Factors Affecting the Use of Smart Mobile Exam Platforms in United Arab Emirates Universities: An Empirical Study. *International Journal for Lesson and Learning Studies*, Emerald Publications, Scopus.
10. Obeidat, B., Jaradat, M., and **Masa'deh, R.** (under review). Women in Engineering: The Effect of Work-Life Balance and Perceived Unfair-Treatment at Workplace. *Gender in Management: an International Journal*, Emerald Publications, Scopus.
11. Obeidat, B., Jaradat, M., **Masa'deh, R.**, and Hmoud, A. (under review). Work Stressors Effect on Work Attitudes: The Moderator Role of Work Self-Efficacy. *Humanities and Social Sciences Reviews*, Gyandhara International Academic Publications, Scopus.
12. Abuhashesh, M., Alshurideh, M., Ala'eddin, A., Mohammad, S., and **Masa'deh, R.** (under review). The Effect of Culture on Customers' Attitude toward Facebook Advertising: The Moderating Role of Gender. *Review of International Business and Strategy*, Emerald Publications, Scopus.

13. Al-Haddad, S., **Masa'deh, R.**, Al Abed, D., Khalil, H., AlMomani, L., and Khirfan, T. (under review). The Impact of Social Media Activities on Brand Equity. *Humanities and Social Sciences Reviews*, Gyandhara International Academic Publications, Scopus.
14. Damer, H., Al-Haddad, S., and **Masa'deh, R.** (under review). Entrepreneurial Marketing: An Approach-based Paradigm Shift to Marketing. *Management Science Letters*, Growing Science Publications, Scopus.
15. Ala'eddin, A., Aldahabreh, N., Abuhashesh, M., Nusairat, N., and **Masa'deh, R.** (under review). The Impact of Entrepreneurs' Emotional Intelligence on Creativity: Moderating Role of Personal Traits. *International Journal of Innovation, Creativity and Change*, Primrose Hall Publishing Group, Scopus.
16. Obeidat, U., Obeidat, B., Al-Zu'bi, M., Abuhashesh, M., and **Masa'deh, R.** (under review). The Effect of Intellectual Capital on Competitive Advantage: The Mediating Role of Innovation. *Journal of Open Innovation: Technology, Market, and Complexity*, MDPI Multidisciplinary Digital Publishing Institute, Scopus.
17. Jawabreh, O., **Masa'deh, R.**, Al-yassin, A., Al-radaideh, M., and Mahmoud, R. (under review). Administration Innovation in the Hotel Industry (Study of the Aqaba Hotels, Jordan). *Worldwide Hospitality and Tourism Themes*, Emerald Publications, Scopus.
18. Mahmoud, R., Jawabreh, O., Alananzeh, O., **Masa'deh, R.**, Altarawneh, H., Asaf, S., and Na'eem, T. (under review). Service Quality and Organizational Excellence and their Relationships with the Restaurant Employees' Job Satisfaction. *Journal of Open Innovation: Technology, Market, and Complexity*, MDPI Multidisciplinary Digital Publishing Institute, Scopus.
19. Masadeh, R., Almomani, R., **Masa'deh, R.**, Alshurideh, M., and Akour, I. (under review). Secure CoAP Application layer protocol for the Internet of Things Using Hermitian Curves. *Uncertain Supply Chain Management*, Growing Science Publications, Scopus.

الأبحاث العلمية المنشورة (127):

1. Al-Dmour, H., **Masa'deh, R.**, Salman, A., Abuhashesh, M., and Al-Dmour, R. (2020). Influence of Social Media Platforms on Public Health Protection Against the COVID-19 Pandemic via the Mediating Effects of Public Health Awareness and Behavioral Changes: Integrated Model. *Journal of Medical Internet Research*, Vol. 22, No. 8, e19996; Elsevier, Scopus, Clarivate Analytics formerly Thomson Reuters (ISI).
2. Al-Fraihat, D., Joy, M., **Masa'deh, R.**, and Sinclair, J. (2020). Evaluating E-Learning Systems Success: An Empirical Study. *Computers in Human Behavior*, Vol. 102, pp. 67-86; Scopus, Clarivate Analytics formerly Thomson Reuters (ISI).
3. Khmour, N., **Masa'deh, R.**, and Al-Raoush, A. (2020). The Impact of Organizational Storytelling on Organizational Performance within Jordanian Telecommunication Sector, *Journal of Workplace Learning*, Vol. 32, No. 5, pp. 335-361; Emerald Publications, Scopus.

4. Al-Zoubi, M., Alrowwad, A., and **Masa'deh, R.** (2020). Exploring the Relationships among Tacit Knowledge Sharing, Mentoring and Employees Abilities: The Case of Al-Hikma Pharmaceutical Company in Jordan. *VINE Journal of Information and Knowledge Management Systems*, Vol. 50, No. 1, pp. 34-56; Emerald Publications, Scopus.
5. Alrowwad, A., Abualoush, S., and **Masa'deh, R.** (2020). Innovation and Intellectual Capital as Intermediary Variables among Transformational Leadership, Transactional Leadership, and Organizational Performance. *Journal of Management Development*, Vol. 39, No. 2, pp. 196-222; Emerald Publications, Scopus.
6. Khwaldeh, S., Alkhaldeh, R., **Masa'deh, R.**, Al-Hadid, I., and Alrowwad, A. (2020). The Impact of Mobile Hotel Reservation System on Continuous Intention to Use from Jordan. *Tourism and Hospitality Research*, Vol. 20, No. 3, pp. 358-371; SAGE Publications, Scopus.
7. Al-Jobor, G., Al-Weshah, G., Al-Nsour, M., Abuhashesh, M., and **Masa'deh, R.** (2020). The Role of Product Innovation and Flexibility as Competitive Priorities in Gaining Market Share: Empirical Evidence from Jordanian Manufacturing SMEs. *International Journal of Systematic Innovation*, Vol. 6, No. 2, pp. 20-35; Scopus.
8. Ala'eddin, A., Madi, M., Abuhashesh, M., Nusairat, N., and **Masa'deh, R.** (2020). The Knowledge, Attitude, and Practice of the Adoption of Green Fashion Innovation. *Journal of Open Innovation: Technology, Market, and Complexity*, Vol. 6, No. 4, pp. 107; MDPI Multidisciplinary Digital Publishing Institute, Scopus.
9. Hayajneh, N., Suifan, T., Obeidat, O., Abuhashesh, M., Alshurideh, M., and **Masa'deh, R.** (2021). The Relationship between Organizational Changes and Job Satisfaction through the Mediating Role of Job Stress in the Jordanian Telecommunication Sector. *Management Science Letters*, Vol. 11, No. 1, pp. 315-326; Growing Science Publications, Scopus.
10. Al-Dmour, R., Masadeh, R., Al-Dmour, H., **Masa'deh, R.**, and Al-Dmour, A. (2020). Measuring the Effectiveness of the Usage of 3D Printing Technology by Small-Medium Sized Enterprise (SME) in Jordan: Empirical Study. *Transylvanian Review*, Scopus, Clarivate Analytics formerly Thomson Reuters (ISI).
11. Jawabreh, O., **Masa'deh, R.**, Mahmoud, R., and Hamasha, S. (2020). Factors Influencing the Employees' Service Performance in Hospitality Industry Case Study Aqaba Five Stars Hotel. *GeoJournal of Tourism and Geosites*, Vol. 29, No. 2, pp. 649-661; Scopus.
12. Al-Dmour, R., Al-Haj Dawood, E., Al-Dmour, H., and **Masa'deh, R.** (2020). The Effect of Customer Lifestyle Patterns on the Use of Mobile Banking Applications in Jordan. *International Journal of Electronic Marketing and Retailing*, Vol. 11, No. 3, pp. 239-258; InderScience Publications, Scopus.
13. Deeb, A., Alananzeh, O., Tarhini, A., and **Masa'deh, R.** (2020). Factors Affecting Job Performance: The Case of Jordanian Hotels' Kitchen Staff. *International Journal of Public*

- Sector Performance Management*, Vol. 6, No. 3, pp. 340-360; InderScience Publications, Scopus.
14. **Masa'deh, R.**, Almajali, D., Alrowwad, A., and Obeidat, B. (2019). The Role of Knowledge Management Infrastructure in Enhancing Job Satisfaction: A Developing Country Perspective. *Interdisciplinary Journal of Information, Knowledge, and Management*, Vol. 14, pp. 1-25; Scopus.
 15. **Masa'deh, R.**, Alananzeh, O., Aljwabreh, O., Alhalabi, R. Syam, H., and Keswani, F. (2019). The Association among Employees' Communication Skills, Image Formation and, Tourist Behaviour: Perceptions of Hospitality Management Students in Jordan. *International Journal of Culture, Tourism, and Hospitality Research*, Vol. 13, No. 3, pp. 257-272; Emerald Publications, Scopus.
 16. **Masa'deh, R.**, Hayat, H., and Al-Dmour, H. (2019). The Impact of Customer Relationship Management on Customer Loyalty via the Mediating Role of Customer Satisfaction: An Empirical Study on Private Kuwaiti Fitness Gyms. *IBIMA Business Review*, Vol. 2019, Article ID 815930, DOI: 10.5171/2019.815930; Scopus.
 17. Abuhashesh, M., Al-Khasawneh, M., Al-Dmour, R., and **Masa'deh, R.** (2019). The Impact of Facebook on Jordanian Consumers' Decision Process in the Hotel Selection. *IBIMA Business Review*, Vol. 2019, Article ID 928418, DOI: 10.5171/2019.928418; Scopus.
 18. AL Manaseer, M., Maqableh, M., Alrowwad, A., and **Masa'deh, R.** (2019). Impact of Information Technology on Organizational Performance in Jordanian Public Government Entities. *Jordan Journal of Business Administration*, Vol. 15, No. 4, pp. 489-516.
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عضوية اللجان داخل الجامعة الأردنية:

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